



- ❖ **General:** As an External provider(s) of SIDDHI GROUP, it is understood that your organization agrees to adhere to the following stipulations as per AS 9100D requirements upon acceptance of a Purchase Order. These requirements are thus to be regarded as Quality Terms and Conditions that shall apply to the purchase of all Products, Services or Processes. External Provider agrees and acknowledges that SIDDHI ENGINEERS would not agree to purchase any Products, Services, or Processes that do not adhere to the Terms and Conditions set forth herein which are incorporated by reference in any verbal or written Purchase Orders and/or Agreements by and between SIDDHI ENGINEERS and External Provider for the purchase of Products, Services, or Processes. External Provider further acknowledges that SIDDHI ENGINEERS is relying on External Provider's agreement to be subject to the External Provider Quality Terms and Conditions Requirements for all Materials, Services, and Processes sold to SIDDHI ENGINEERS by External Provider either verbally, by purchase order, agreement, or otherwise. External Provider shall ensure that all sub-tier External Provider provided Products, Services, and Processes adhere to all External Providers Terms and Conditions Requirements. External Provider agrees that no Malpractice, Fraud, Falsification, or the sharing of counterfeit materials will occur.
- ❖ The reference clause of AS 9100-D for this requirement is [8.4.3](#).
1. By accepting this Purchase Order, the External Provider ensures that they are fully cognizant of their role in ensuring product or service conformity, including their contribution to product safety, and the significance of ethical behaviour.
 2. The product specifications must align with the Indian Standard IS 1285.
 3. The product is certified by BIS and bears the ISI mark, with this certification process being mandatory for all Aluminium Tube Manufacturing Suppliers (www.bis.org.in).
 4. This certification is often required or preferred for products sold in the Indian market, especially for items related to health, safety, and consumer goods, as it ensures compliance with national standards and regulatory requirements.
 5. If a non-BIS composition is given, incorporate it with BIS standards to align your products or services with BIS requirements or to obtain BIS certification.
 6. Test certificate as per IS 1285 & Other requirements to be Incorporated.



7. External Providers providing special processing must maintain a Record or Flow Process Chart in system for validating processes.

8. Corrective Actions - Corrective Actions flowed to the External Provider shall be completed and returned in a timely manner. External Provider is required to flow down corrective action requirements to sub-tier providers when it is determined the sub-tier provider is responsible for the non-conformity.

9. Supplier performance monitoring: Performance of suppliers is monitored using specific metrics data that includes but is not limited to:

- Quality performance of parts and services and On-time delivery performance.
- If Siddhi Engineers monthly supplier evaluation identifies a supplier with an on-time delivery rate less than 80%, a corrective action request can be issued for supplier response.
- If Siddhi Engineers monthly supplier evaluation identifies a supplier with quality rejections exceeding 5% of their work orders, a corrective action request can be issued for supplier response.
- If delivery cannot be met, the appropriate Siddhi Engineers Buyer of Record must be notified in advance.

10. Packing: Goods supplied against this order must be suitably and properly packed, (conforming to special conditions stipulated by the Buyer, if any) for safe and undamaged transport by any means. All Suppliers of MSD parts are required to supply the MSD parts in Moisture Barrier Bags (MBB) along with Humidity Indicator

11. Transportation - Specifies the agreed-upon delivery terms such as "Ex-Works," "Free on Board (FOB)," "Cost, Insurance, and Freight (CIF)," or "Delivered Duty Paid (DDP)." & mode of transportation to be used for shipping - e.g., air freight, sea freight, road transport).

12. Determines whether the goods are insured during transit and who bears the responsibility for obtaining and maintaining insurance coverage. Outlines the responsibilities and obligations related to customs clearance procedures, including import/export documentation and clearance fees.

13. Any Certification Available (i.e ISO 9001 :2015, AS9100D, ISO 14001:2015) to supplier, please Provide Certificate.



14. The External Provider shall maintain the proper identification and revision status of specifications, drawings, process requirements, inspection/verification instructions and other relevant technical data.

15. Our organization reserves the right to approve or specify any designs, tests, inspection plans, verification's, use of statistical techniques for product acceptance, and any applicable critical items including key characteristics.

16. Provide test specimens for inspection/verification, investigation, or auditing

17. The Supplier is required to:

- Notify our organization of nonconforming product.
- Obtain our organization approval for nonconforming product disposition.
- Notify our organization of changes in product and/or process, changes of suppliers, and changes of manufacturing facility locations.
- Flow down to the supply chain the applicable requirements including customer requirements.

18. The External Provider is required to retain all Records associated with the Purchase Order for ten (10) years or as required by contract.

19. Right of access by our organization, our customer and regulatory authorities to the applicable areas of all facilities, at any level of the supply chain, involved in the order and to all applicable records.

20. Certification of Materials and/or Process performed must accompany materials/parts received.

21. **Counterfeit Product:** All product provided to Buyer shall consist of new materials and authentic products only. Buyer must be contacted in the event that External Provider becomes aware of Counterfeit Product. Product will be considered Counterfeit if Purchase Order calls manufacturer name and required manufacturer is not supplied. In order to prevent and mitigate for Counterfeit product, all suppliers must have a Counterfeit protection plan in place.

22. **Standards of Business Ethics and Conduct:** This clause shall be flowed to subordinate suppliers at all tiers.

- Buyer will conduct its business fairly, impartially, and in an ethical and proper manner.
- Seller shall conduct its business fairly, impartially, and in an ethical and proper manner.



➤ Supplier shall implement an awareness program to ensure employees understand their contribution to Product/Service conformity, product safety, and the importance of ethical behavior.

❖ **Terms of Services**

❖ **UPDATED:** 5th May-2024

Please read these Terms of Service (“Terms”, “Terms of Service”) carefully before using the <https://www.siddhiindia.com/> website (the “Service”) operated by Siddhi Engineers (“us”, “we”, or “our”). By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access the Service.

❖ **LINKS TO OTHER WEB SITES**

Our Service may contain links to third-party web sites or services that are not owned or controlled by SIDDHI GROUP (SIDDHI ENGINEERS & SAMRUDDHI ENGINEERING). has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that SIDDHI ENGINEERS, Terms and Conditions <https://www.siddhiindia.com/> shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.

❖ **GOVERNING LAW**

These Terms shall be governed and construed in accordance with the laws Subject To AHMEDABAD Jurisdiction, without regard to its conflict of law provisions.

Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect. These Terms constitute the entire agreement between us regarding our Service, and supersede and replace any prior agreements we might have between us regarding the Service.

❖ **CHANGES**

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will try to provide at least 30 days’ notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.



SIDDHI
ENGINEERS

**AS9100-D 2016 EXTERNAL PROVIDERS
TERMS AND CONDITIONS REQUIREMENTS**

DOC. NO :- QR/ PUR/ 08

REV. NO :- 00

ISSUE DATE :- 05/05/2024

By continuing to access or use our Service after those revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, please stop using the Service.

❖ **DOCUMENT DELIVERY**

Confirm Receipt and Acknowledge Acceptance of all Purchase Orders	pur@siddhiindia.com , prg@siddhiindia.com & brp@siddhiindia.com
Please send all packing slips and test reports. Packing List must Match with PO (QT, Grade, Prod Description, etc.)	pur@siddhiindia.com , siqc@siddhiindia.com & gmvad@siddhiindia.com
Please send all invoices	pur@siddhiindia.com